

TERMS AND CONDITIONS OF BOOKING

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1 Booking terms and conditions

Before proceeding with a booking, we require participants (unit leaders and ORIGIN Crew) to agree to our Terms and Conditions. Please read these terms carefully. These tell you who we are, how we will provide products and services to you, how you and we may change or end the contract, what to do if there is a problem and other important information.

Kernow Jamboree and ORIGIN by Kernow Jamboree is organised by Cornwall Scouts and your contract is with Cornwall County Scout Council (Charity No: 300364) and any reference to 'we', 'us' and 'our' in these booking conditions is to Cornwall County Scout Council. The registered address for Cornwall County Scout Council is Nine Ashes Scout Activity Centre, Washaway, Bodmin, PL30 3AD. Our email address is info@kernowjamboree.org.uk.

Once you have paid a deposit a contract will exist between us. This contract is binding on you and all members of your Group whose authority you have in making the booking. It is your responsibility to ensure that you and all members of your Group are aware of and agree to be bound by the terms and conditions through this contract. We reserve the right to refuse to take a booking.

2 Information and prices

We have published our prices, outlined facilities offered, advertised activities and promoted experiences via our web site, and across social media platforms. We have taken reasonable care to ensure that all information is correct at the time of being published or broadcast. However, things may change after publishing and you agree that we have the right to amend your contract to provide a suitable alternative where changes are necessary.

If there are any other significant changes or we find any mistakes, we will advise you of this amended information if you have already booked, as soon as reasonably possible afterwards. Please check our website for the latest information on facilities and services offered at the Kernow Jamboree

Failure to comply with the payment schedule outlined below can lead to the booking being terminated. If you cancel the booking our cancellation policy applies.

All payments are to be made by cheque or bank transfer as set out on our online booking system. Should you have any issues with this please contact info@kernowjamboree.org.uk.

The fees for the Jamboree are:

Participant - £225

Leader or Young Leader - £60

ORIGIN Crew (residential, catered) - £80

ORIGIN Crew (non-residential) - £20

Infant (0-6yrs) - £20.00

3 Payment schedule

- A non-refundable deposit of 25% of your total booking fee will be due by the 11th December
- An additional 50% of the total booking fee will be due by the end of March 2027
- The remaining (total) balance for your group will be due by the end of June 2027
- The Leader & Young Leader fee of £60.00 will be due as part of the total booking fees detailed above
- The ORIGIN Crew booking fee will be due within ten (10) days of booking.

Any amounts due and payments required will be shown in the Evboo booking system. Please check this system carefully and contact us within 48 hours if you have any queries. Payments must be received by us at the agreed payment dates otherwise we will be entitled to cancel your booking with loss of deposit plus fees in line with our cancellation payment policy.

4 Refunds and Cancellations

We will endeavour not to cancel this event but if we cancel prior to 5th January 2027 we will return any amounts paid by you in excess of the non-refundable deposit.

If you cancel, the lead member of your party must give notice to cancel in writing to info@kernowjamboree.org.uk. The date of cancellation will be the date we receive your written instruction. You will not be entitled to attend the event if you have not paid your booking in full as noted above. If your booking is cancelled due to non-payment in full you will not receive any refund. Should you not notify us of cancellation full charges will remain due.

There are no refunds or reduced charges for early departure from ORIGIN by Kernow Jamboree or for anyone who is or becomes unable to travel (whether for health or other reasons).

No refunds or compensation will be offered to participants who are refused entry or who are ejected in accordance with the Code of Conduct and these Terms and Conditions. It may also mean that we will not accept a future booking from you, and you may also be responsible for any loss or damage we incur.

If we have to alter, cancel or postpone the event after 5th January 2027 for any reason including for reasons beyond our control (see below) you will not automatically be entitled to a refund or compensation and any refund will be entirely at our discretion.

5 Changes for reasons beyond our control

This event will take place irrespective of inclement weather; however for safety or logistical reasons we may alter any part of the event in view of conditions at any time during the event, including cancelling any part of the event. Some changes are necessary because of unusual and unforeseeable circumstances which neither we nor our suppliers could foresee or avoid, even with all due care. These circumstances include industrial disputes, closure or congestion of ports or airports, road blockades, unavoidable technical transport problems, war, civil unrest, terrorist activity, natural or nuclear disaster, epidemic or disease, adverse weather conditions, natural or manmade disasters or similar events. In these circumstances we shall be relieved of all liability, financial or otherwise, in

respect of failure to perform such duties. However all efforts will be made to either reschedule the event carrying over payments to a new date to be confirmed or refund any recoverable costs.

6 Group and individual participant personal details

The group leader should add each young person, young leader and leader to the booking system by entering their name and some basic personal details. Alternatively, if a group uses Online Scout Manager (OSM), they can link OSM to the booking system and their details will be automatically captured.

ORIGIN Crew members should add their own details when booking.

Specific information we need to capture for the event will be added to the booking system information form. The lead adult for the group will be able to email a link to parents to complete the information we need. The lead adult will be able to see when this information has been provided.

All information from both adults and participants must be completed in full by 30th June 2027.

7 Policies and Code of Conduct

The policies of The Scouts as set out at scouts.org.uk/por/2-key-policies apply to ORIGIN by Kernow Jamboree.

All ORIGIN Crew, Leaders and Young Leaders, and Cubs and Brownies when onsite at ORIGIN by Kernow Jamboree must adhere to the ORIGIN by Kernow Jamboree Code of Conduct.

8 Restrictions

In circumstances deemed reasonable (including but not limited breach of any site rules or of the Code of Conduct) we reserve the right to restrict entry to or exclude from any area being occupied by Kernow Jamboree at any time.

We reserve the right to refuse to allow access to Group visitors.

9 Your Journey, Transport Conditions and delays and Travel

We are not liable for any independent transport operator delays or cancellation. It is you and/or your Group's responsibility to ensure you have a schedule for arrival on the start day of the Jamboree and departure on the closing day of the Jamboree.

It is your responsibility to plan your journey and we will not offer a refund for reduced attendance if insufficient time has been allowed for travelling.

With the Exception of ORIGIN Crew, there can be no arrival by Groups before the first day of the jamboree and no stay beyond the last day of the jamboree.

You must notify the Kernow Jamboree in writing to info@kernowjamboree.org.uk if there are changes to your schedule not allowing you to meet times for arrival and departure. ORIGIN by Kernow

Jamboree reserves the right not to grant permission to make any changes to arrival or departure dates. If changes are agreed, ORIGIN by Kernow Jamboree may charge additional fees.

Your specific passport and visa requirements, and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates. We do not accept any responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements.

10 Facilities

Sometimes facilities or services described on the website or booked by you may be withdrawn or not fully available for reasons over which we have no control. You agree and accept that some facilities may only be open during peak demand, which is generally at the start and close of a day.

11 Special requirements

Any requests must be indicated to us at the time of booking; however, they cannot be guaranteed. Any participant (youth or adult) with restricted mobility or particular care requirements must inform us at the time of booking by email info@kernowjamboree.org.uk. Whilst we will use reasonable endeavours to accommodate such needs, they cannot be guaranteed unless we confirm this to you and if we are not informed we will not be liable for any loss. Please check our website for the most up-to-date information on facilities important to you.

12 Changes made by you

If, after our contract is formed, you would like to make any amendments to your booking, you can do so by updating your booking within the booking account. You can add people to your booking up to 30th May 2027, provided that we have capacity. Any changes after this date must be requested in writing to info@kernowjamboree.org.uk.

13 Our responsibility to you as a consumer

Our obligation to you is to take reasonable skill and care. We are responsible to you for foreseeable loss and damage caused by us failing to use reasonable care and skill but we are not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if either it is obvious that it will happen or if, at the time the contract was made, both we and you knew it might happen, for example, if you discussed it with us during the sales process. We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our site crew, agents or subcontractors; for fraud or fraudulent misrepresentation; for breach of your legal rights in relation to any products (specifically the food provided as a part of your Jamboree fee).

We are not responsible for damage to your property.

14 Your responsibility

We want all our participants to have an enjoyable jamboree; you must remember that you are responsible for your actions and the effect they may have on others. You must abide by the UK Scout Association Policy, Organisation and Rules and the ORIGIN by Kernow Jamboree code of conduct.

Take reasonable care of your camping area and take precautions for your own safety and safety of others in your Group. If you are asked to make adjustments to your pitch or your site, you must comply with this request. Noise must be kept a minimum on site from the hours of 10:00pm – 07:00 am out of respect for other attendees and the local community. If we (or another person in authority) believe your actions could upset others or put them in danger, or damage property, we may end your participation. This could mean you are prevented from staying at the Jamboree site with immediate effect.

15 Leaders, ORIGIN Crew children's supervision & parental responsibility

You are responsible for the supervision of your children. You must supervise your children and babies at all times unless a child is participating in a supervised activity. This is particularly important in all children's play areas, in licensed areas, close to activity zones and roadways. You must collect your child(ren) from any supervised activities at the appointed time.

All people under 18 must be accompanied by an adult (over 18) who is solely responsible for them for their duration of the event. Groups are the responsibility of their leader. We draw your attention to Scouts policies including as regarding Safeguarding which can be found at scouts.org.uk/por/2-key-policies. The equivalent Girlguiding policies can be found at girlguiding.org.uk/information-for-volunteers/policies.

16 Data protection and your privacy

Please read UK Scout Association (Privacy Policy) (scouts.org.uk/por/2-key-policies) as it includes important terms which apply to you. If you would like to receive a printed version please contact us to arrange this for you.

Kernow Jamboree, and by association ORIGIN by Kernow Jamboree, has a privacy policy online which details how we may collect and use your personal data in detail. This can be found at kernowjamboree.org.uk/privacy-policy.

By making a booking with Kernow Jamboree, you consent to our handling and use of your data.

17 Photography and videography

The ORIGIN Media Team will be taking photos and videos during the event. These images will be used by Kernow Jamboree for promoting future events, social media, documents and publications, websites, press. They will be stored securely.

If you cannot be photographed/videoed, you must make us aware of this in your participant form, which you will fill out as part of your registration for the event. We will then make accommodations to be able to identify you at the editing stage, and will delete any media which contains close-up images of you. In larger crowd shots we may not be able to monitor this as effectively, but will make every effort to ensure that such photos are not published until after the event so as to not identify any individuals.

We aim to seek appropriate permission before publishing full names alongside videos, images or quotes which identify the individual.

If you have any queries regarding photos or videos please contact media@kernowjamboree.org.uk.

18 If you have a complaint

If you have any reason to complain before the jamboree please email info@kernowjamboree.org.uk. If you have reason to complain during Kernow Jamboree, you must complain on the spot or as soon as possible to the relevant person (for example, the onsite subcamp rep, or the Info Centre) who will do everything reasonably possible to resolve the problem. If the problem is not resolved, you can escalate to our Subcamps Manager. If the matter is still not resolved you will be given the opportunity to take your complaint to the Kernow Jamboree Core Management Team, but only after your matter has been dealt with by the appropriate channels.

Failure to take these steps and give us an opportunity to make things right at the time will significantly affect your ability to seek compensation later.

19 Law and jurisdiction

This booking is governed by English Law, and the exclusive jurisdiction of the English Courts.

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